

# iTNExpress

## A Note from the Board of Directors

Who would have thought that ITNGC would grow so fast? When Barbara Lohr, Lee Scroggins and I first began talking about how Deaconess could meet the needs of Cincinnati seniors, transportation came to the top of our list. Little did we know that it would make such a dramatic impact on the lives of ITNGC members.

Deaconess is ecstatic to have ITNGC as a critical part of its senior initiative because it helps seniors and visually impaired adults remain in their homes for as long as their quality of life permits. All of us cherish our independence. We want to be surrounded by familiar neighbors, personal possessions that represent our history, and family that loves us. ITNGC is making this possible.

We at Deaconess are proud to sponsor the important work of ITNGC as it plays a key role in helping its members remain independent, vital and connected to family and community.

*Sincerely,*  
Pat Ward  
Executive Director, Deaconess Foundation

## A WORD FOR OUR SPONSORS

Over the past year we've given thanks to everyone who has helped us provide the premier transportation service in Cincinnati. Our volunteers, members and staff have put in an immeasurable amount of hours and miles to ensure the success of ITNGC. Now it's time to give a little love to those who work behind the scenes of our operation: our sponsors.

In addition to the generous funds provided by the Deaconess Foundation, our sponsors have provided approximately \$50,000 to our organization. Since the membership and ride fees only cover 50 percent of our operational costs, their aid is invaluable to our mission. However, our sponsors' monetary support is more than financial backing. It's reflection of their belief in our organization, the work that we do and the services we provide. And for that we are forever grateful to the Deaconess Foundation, the Woods Family Foundation, the Health Foundation of Greater Cincinnati, and Toyota.

The inspiration to express our gratitude came from a recent, unsolicited donation from a local medical practice. The donation was accompanied by a letter, portions of which we wanted to share with you.

Dr. Doug Magenheim and Dr. Kellie Smith are the physicians in the My Doctor practice. Dr. Smith described My Doctor as "a subscription medical practice that allows us to spend more direct time with patients. This model also allows us to follow our patients in all the locations they may receive medical care". When discussing why

she and Dr. Magenheim chose the subscription model, Dr. Smith said "so we can deliver quality care in the fashion that we would like to receive for ourselves and our family members."

Drs. Magenheim and Smith first learned about ITNGreaterCincinnati through an ITNGC physician mailing. After meeting with ITNGC Executive Director Nancy Schuster, they were impressed with the services. The pamphlets describing ITNGC's services that Nancy provided have proven to be very helpful for the doctors to give to their patients.

The office chose to make a financial contribution to ITNGreaterCincinnati "because we see a need in the community for such a service" said Dr. Smith. She continued, "Cincinnati is a terrific city, Doug and I are both natives, but the lack of public transportation especially in the suburbs can be limiting to our seniors. Many seniors become limited in their driving ability for a myriad of reasons including orthopedic, sensory and cognitive issues. For these patients, the ability to access safe, affordable "arm in arm" transportation that can be scheduled in advance is transformative." Dr. Smith and Dr. Magenheim know from their senior patients that seniors want to remain as independent and autonomous as they can. "When the day comes that a patient becomes unsafe in their driving ability ITNGC is a great organization to turn to!" said Smith.

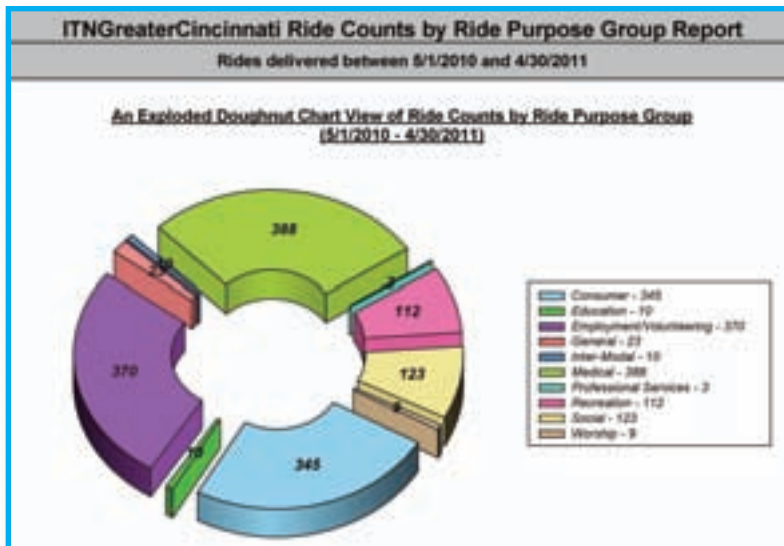
On behalf of the ITNGC family, thank you to all of our supporters, moral and financial.

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# STATSHOT

Here's a look at how our members are using our services...



## THE OTHER DR. PHIL

We are thrilled to announce that our beloved dispatcher, Phil Schmutz, received his Doctorate of Divinity from the Bible Baptist Seminary in Clark's Summit, PA on May 7, 2011. Phil has been working on his dissertation for the past eight years, the title of which is "Para-Church Organizations: Do They Help or Hurt the Local Church." Phil has served as Head Dispatcher for ITNGC since we began operation in May 2010.



## Member SpotLight | Chris N



### **How did you hear about ITN?**

My daughter went to the Senior Council on Aging and they referred her to ITN.

### **How has ITN changed the way you live?**

It's changed my daughter's life more than it has changed mine. She is free to do volunteer work for her parish, visit her grandchildren, things she enjoys doing. It's also changed my attitude towards retirement. If I want to go somewhere, I have the freedom to do so.

### **Are you originally from Cincinnati?**

Yes, I was born in Mt. Auburn and lived in College Hill.

### **You volunteer at the Mt. Washington Library, what's your favorite book?**

Detective stories, Parker and Kellerman are my two favorites.

## Look Who's Driving...

**Bob Marquardt has been with ITNGC since the beginning. He's clocked in over 2,500 miles providing our members with friendly and prompt service. Bob is a huge asset to our organization, so we wanted to know what he does when he isn't donating his time and vehicle to ITN (hint: everything).**

### **How did you first hear of ITNGC?**

I saw the advertisement in a Clovernook pamphlet. I enjoy volunteering, driving and meeting new people, and I especially enjoy helping the blind, so it was perfect.

### **What do you do at the Clovernook Center for the Blind?**

I operate the scanner that converts print articles to brail. I'm also a proofreader; it's a full time job. It's a great position because you get to help others while reading a lot of good stuff, but you also have to read a lot of garbage.

### **Have you always lived in Cincinnati?**

No, I've only been here a couple of years. Before that I lived in

Franklin, which is about 30 miles north. And I'm originally from Antioch, California.

### **What do you do in your free time?**

I have two other volunteer positions. I take people shopping and read at Clovernook. When I'm not doing that I assist a visually impaired teacher prepare her lesson plans and read the USA Today over the radio at Cincinnati Association for the Blind.

### **How did you become involved with the visually impaired community?**

When I was laid off I went to a temp agency to find work. They asked me if I liked to read I said "of course." Once I started working with Clovernook I became more aware of the challenges that the visually impaired face and that one of the biggest among those challenges was transportation.

All of the organizations I work for are great. It feels good to do something to contribute, and they're all great people.

**Thank you Bob and all of our volunteers for your time and commitment to seniors and visually impaired adults in our community.**

## In & Around Town

*We're right where you want us to be.*

[info@itngreatercincinnati.com](mailto:info@itngreatercincinnati.com)

**A**re you a member of a club, business or organization and would like your constituents to know more about ITN? You're in luck! We are now giving you the opportunity to book an ITNGC presentation to help spread the word about becoming a member or a volunteer. Send an e-mail to the address above or call us @ 513-559-2200 to schedule a presentation.



### **Member Quotes:**

*"I now depend on and trust you to help me get around safely and with dignity. Please keep doing what you are doing."*



www.itngreatercincinnati.org  
311 Straight Street • Cincinnati, OH 45219

If you would like to be removed from mailing list,  
contact the ITNGC office at 513.559.2108.

**Don't forget to check us out  
on Twitter!**

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*In need of the  
Perfect Father's Day Idea?  
Give Dad an ITNGC Gift Certificate!  
Can be used to pay for  
memberships or rides.  
To order a gift certificate, call the  
ITNGC office 513.559.2200*

**ITNGreaterCincinnati • www.itngreatercincinnati.org • 513.559.2200**

## Car Donation Program

Your car means independence, but it is also expensive to have sitting in your driveway if you aren't driving. Whether you no longer drive or are driving less and less, that car outside your home is costing you insurance and repairs. To top it off, every month the value of that car goes down regardless of use. Get some value for your car. Donate it to ITNGC.

By making a tax-deductible gift of your automobile to ITNGC you're helping seniors remain active and independent members of the community. ITNGC will either put donated vehicles

into use driving members, or sell the vehicle to maintain its other fleet vehicles. Members who donate their vehicles receive full dollar value as a credit in their personal transportation account.

Donated vehicles help keep ITNGC's cost down for members. Since we receive no governmental financial support, we rely entirely on voluntary, local community support.

**For more information on our Car Trade/Donation program, call ITNGC at 513.559.2200 today.**

**Claim your \$5:** *Refer a friend* to become an ITNGC member and receive a \$5 credit in your Personal Transportation Account.

**Claim your \$10:** *Refer a Volunteer Driver.* If you know someone who might be interested, ask them to call or send us their contact information. Volunteers earn mileage credits they can save for future use, or donate to a parent or friend. If you recommend a new volunteer who provides rides, you will receive a \$10 credit to your account.

## ITNGC is Going **Green!**

If you are a rider and had no ride activity during a given month, you will *not* receive a statement for that month, unless a balance is due on your account. This saves paper, printing and postage costs. **Don't worry!** Important policy or pricing changes included with each statement, will be printed in our quarterly newsletter, *ITNExpress*, so you won't miss anything.